

**Alpaca Boutique**  
 1422 Grand St. Unit 5A  
 Hoboken, NJ 07030  
[customerservice@alpacoboutique.com](mailto:customerservice@alpacoboutique.com)  
[www.AlpacaBoutique.com](http://www.AlpacaBoutique.com)

**Returns Policy**

We want you to be completely happy with your order. If your purchase is not what you were expecting, you may return it within 30 days of receipt and receive a full refund for the price of the product. Returned products must be in new condition (unworn and unwashed) and include all original packaging and tags. Please complete the Return Form below and include it with your return.

Shipping charges will not be refunded. Please note that you will be responsible for the shipping cost of sending the merchandise back to us.

A refund of the price of the item and any applicable taxes will be issued in the original form of payment used to purchase the item. Please note that this also applies to items received as gifts. If you return a gift, the purchaser will receive a refund in the original form of payment they used to make the purchase.

**Exchanges**

Please contact us if you wish to make an exchange. We will confirm that we have your requested item in stock and send it to you as soon as we receive the item you are returning. We will send you the exchange item at no extra charge but please note that you will be responsible for the shipping cost of sending the product back to us.

Please note that we are unable to process any exchanges for a higher priced item. We can exchange items for a different size or color. If you wish to purchase a completely different item, we suggest you place a new order and return the original merchandise for a full refund of the product price.

**Return Form**

- Please complete this form and include it with your return.

**Order Number:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City, State, Zip:** \_\_\_\_\_

**Item(s) to return:**

Code	Description	Qty	Price	Reason Code*

\*Please refer to the chart below, noting the number that corresponds to the reason for your return.

- |                                    |                        |                  |                |
|------------------------------------|------------------------|------------------|----------------|
| (21) Changed my mind / Didn't like | (22) Didn't like color | (23) Too small   | (24) Too large |
| (25) Too heavy / warm              | (26) Too lightweight   | (27) Doesn't fit |                |
- (28) Other - Please write reason: \_\_\_\_\_

- Pack the item carefully so it will not be damaged during the shipping process. If you don't have the original shipping box please use another small box or a padded envelope.
- We recommend getting a tracking number or insurance for your return. Alpaca Boutique is not responsible for items lost during shipping.
- Ship to the below Return Center address:

**Alpaca Boutique Return Center**  
 1422 Grand St. Unit 5A  
 Hoboken, NJ 07030  
 USA